### **Instructions on Obtaining System Information**

### SECTION 1: OPERATING SYSTEM, SERVICE PACK VERSION, AND MEMORY

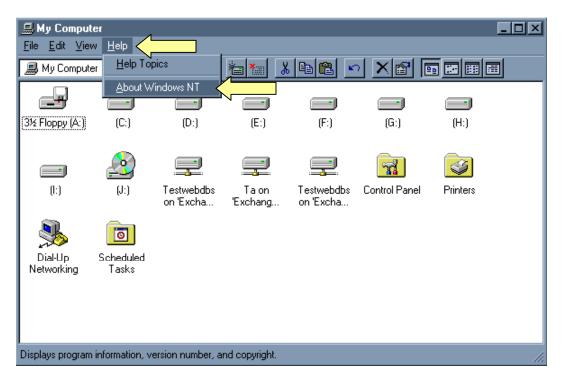
1. Several sections of the following instructions are dependent on the Windows Operating System. To determine the Operating System, reboot your computer and then observe the Initialization/Start-up screen.

If your computer has the **Windows NT** Operating System installed, then follow the steps in **Section 1a** to validate the Operating System version and to obtain the Service Pack and Memory installed on the computer.

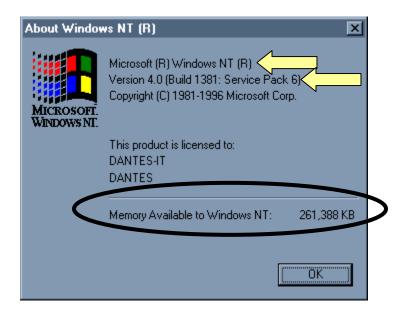
If your computer has the **Windows 2000** Operating System installed, then follow the steps in **Section 1b** to validate the Operating System version and to obtain the Service Pack and Memory installed on the computer.

#### **SECTION 1a. Windows NT Operating System**

1a.1. Double-click the **My Computer** icon on the desktop of your computer. A window similar to the following will appear:



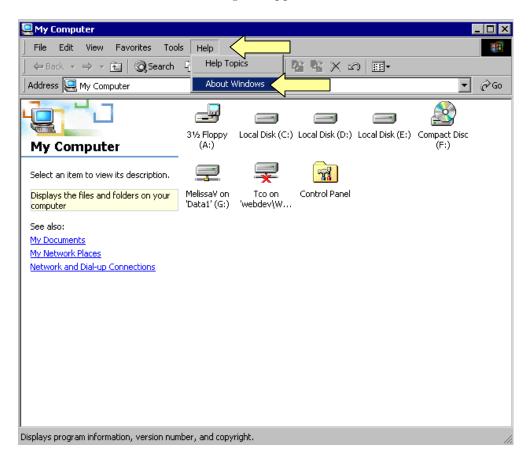
1a.2. Click on **Help**, then **About Windows NT** as shown in the picture above. A screen similar to the one shown on the next page will appear that displays the Operating System, Service Pack, and Memory information.



- 1a.3. Close the **About Windows NT** window by clicking the  $\boxtimes$  in the upper right hand corner.
- 1a.4. Close the **My Computer** window by clicking the  $\boxtimes$  in the upper right hand corner.
- 1a.5. Proceed to Section 2.

### **SECTION 1b. Windows 2000 Operating System**

1b.1. Double-click the **My Computer** icon on the desktop of your computer. A window similar to the following will appear:



1b.2. Click on **Help**, then **About Windows** as shown in the picture above. A screen similar to the one shown on the next page will appear that displays the Operating System, Service Pack, and Memory information.

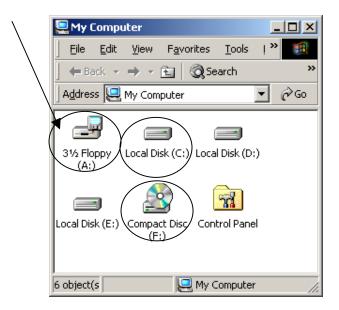


- 1b.3. Close the **About Windows** window by clicking the ⊠ in the upper right hand corner.
- 1b.4. Close the  $\mathbf{My}$  Computer window by clicking the  $\boxtimes$  in the upper right hand corner.
- 1b.5. Proceed to Section 2.

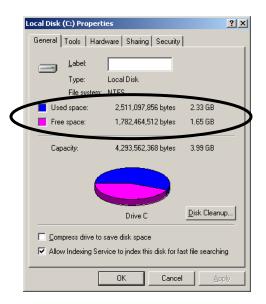
## <u>SECTION 2: FLOPPY DRIVE, CD-ROM, AND HARD DRIVE (C:) - FREE SPACE</u>

- 2. The instructions for this section apply to both Windows NT and Windows 2000. To verify that a **Floppy Drive (A:) and a CD-ROM** is installed on the system, and to obtain the **Hard Drive (C:) Free Space**, perform the following actions:
  - 2.1. Double-click the **My Computer** icon on the desktop of your computer and the following window will appear:

Floppy Drive (A:), CD-ROM and Hard Drive (C:)



- 2.2. If the above <u>Floppy Drive (A:)</u> icon is visible, a floppy drive is installed on your system. Click the *Yes* option button for the **Floppy Drive (A:)** inquiry.
- 2.3. If the above icon appears in the My Computer window, click the *Yes* option button for the **CD-ROM Drive** inquiry.
- 2.4. To obtain the **Hard Drive (C:) Free Space** information, click the (C:) drive icon.
- 2.5. Use the appropriate mouse button to display a pop up menu, and then choose the **Properties** option. The following screen should appear on your desktop:



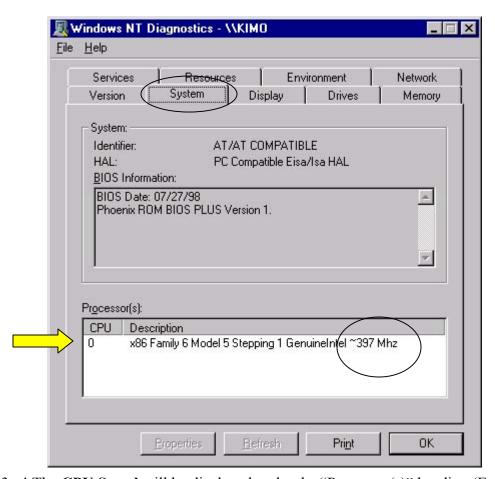
- 2.6. Locate the amount of <u>Free Space</u> on your hard drive, displayed on the Local Disk (C:) Properties screen.
- 2.7. Close the Local Disk(C:) Properties window by clicking OK.

### **SECTION 3: CPU SPEED**

3. Instructions to determine the **CPU Speed** differ depending on your Operating System. Follow the instructions in section **3a** if your Operating System is **Windows NT**. Follow the instructions in section **3b** if your Operating System is **Windows 2000**.

#### **SECTION 3a. WINDOWS NT**

- 3a.1 Click on the Start button at the bottom left corner of the desktop.
- 3a.2 Choose **Programs** | **Administrative Tools** | **Windows NT Diagnostics** from the menu that pops up from the bottom of the screen.
- 3a.3 The Windows NT Diagnostics Screen will appear. Click the **System** Tab.

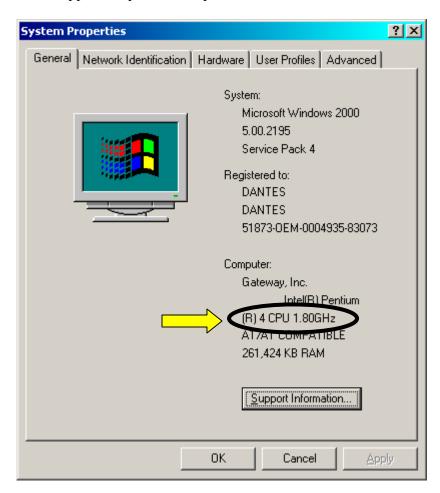


3a.4 The <u>CPU Speed</u> will be displayed under the "Processor(s)" heading (Example shown above: 397 Mhz).

3a.5 Close the Windows NT Diagnostics window by clicking OK.

### **SECTION 3b. WINDOWS 2000**

3b.1 Use the appropriate mouse button to display a pop up menu from the My Computer icon on your desktop, then choose the **Properties** option. The following screen should appear on your desktop:



- 3b.2 The <u>CPU Speed</u> will be displayed on the "General" Tab under the "Computer" heading (Example shown above: 1.80GHz).
- 3b.3 Close the **System Properties** window by clicking the x in the upper right hand corner.

### **SECTION 4: PRINTER**

- 4. The instructions for this section apply to both Windows NT and Windows 2000. To determine if a printer is installed on your system perform the following actions:
  - 4.1 Click on the **Start** button at the bottom left corner of the desktop.
  - 4.2 Choose **Settings** from the menu that pops up from the bottom of the screen.
  - 4.3 Click on the **Printers** option from the settings menu.
  - 4.4 If any printer icons appear in the **Printers** window, click the **Yes** option button for the **Printer Installed** inquiry.
  - 4.5 Close the **Printers** window by clicking the ⊠ in the upper right hand corner.